

Ahmed Alminie

Operations and Quality Manager

Riyadh, Saudi Arabia

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PROFESSIONAL SUMMARY

Facility management and quality governance professional with 9+ years leading project and program delivery across engineering, quality management, and operational service functions. Proven track record managing FM service delivery projects, directing multi-standard ISO governance programs, and leading cross-functional teams through complex, compliance-driven initiatives. Skilled in vendor and stakeholder management, risk mitigation, and KPI-driven performance tracking, with a technical engineering foundation and Lead Auditor certification. Seeking to apply facility management, quality governance, and project/program delivery expertise in a Project or Program Management role.

CORE COMPETENCIES

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| ✓ Facility Management & Service Delivery | ✓ Quality & Compliance Governance |
| ✓ Program & Project Management | ✓ Stakeholder & Vendor Management |
| ✓ Risk Assessment & Mitigation | ✓ KPI Development & Performance Tracking |
| ✓ Cross-Functional Team Leadership | ✓ Process Optimization & Change Management |

PROFESSIONAL EXPERIENCE

Operations and Quality Manager – Facility Management, Alfano Projects

Jun 2023 - Present

- Managed project delivery across the facility management portfolio, coordinating cross-functional teams to meet scope, schedule, and service-level commitments on operational and compliance projects.
- Led end-to-end program governance for six concurrent ISO management system implementations (9001, 14001, 45001, 41001, 50001, 55001) within the facility management function, coordinating stakeholders through planning, execution, and closeout phases.
- Built and managed a KPI framework across facility management service areas, giving leadership real-time visibility into project performance and driving data-backed decisions.
- Directed vendor and contractor governance across facility service delivery projects, ensuring third-party work met scope, quality, and contractual benchmarks.
- Ran systematic risk assessments and audit cycles across FM projects, identifying delivery risks and implementing corrective action plans that improved compliance outcomes.
- Managed stakeholder communication across operations, technical teams, and executive leadership, aligning multiple facility management workstreams to a single delivery roadmap.

Senior Sales and Marketing Associate – Facility Management, Alfano Projects

Jan 2021 - May 2023

- Coordinated multi-channel communication programs, managing stakeholder expectations and ensuring consistent messaging across business units.
- Led market and competitor analysis, converting insights into strategic recommendations adopted by senior leadership.
- Delivered consumer research initiatives, synthesizing data to guide executive decisions on product and service planning.
- Tracked and optimized campaign performance against KPIs, improving efficiency and contribution to revenue targets.

Electrical Engineer – Testing and Commissioning, Alfamar Projects

May 2017 - Dec 2020

- Delivered end-to-end technical program execution for power systems up to 380kV, coordinating multi-disciplinary engineering teams against strict timeline and safety requirements.
- Managed testing and verification of protection, control, and switchgear systems, mitigating operational risk on critical infrastructure.
- Ensured technical delivery met scope, quality, and compliance requirements across all project phases.

KEY ACHIEVEMENTS

- **Multi-Stream Program Delivery:** Directed simultaneous certification of six international ISO standards, integrating quality, safety, environmental, energy, asset, and facility management into one governance framework — a program-management outcome, not a single-function project.
- **KPI & Performance Governance:** Designed and institutionalized cross-functional KPI systems, enabling leadership-level performance visibility and continuous improvement.
- **Cross-Functional Delivery Track Record:** Successfully led complex, multi-stakeholder initiatives spanning engineering, marketing, and governance functions — demonstrating the adaptability needed for technical program management.

EDUCATION

Bachelor's Degree, Electrical and Electronics Engineering

University Of Sharjah, United Arab Emirates

PROFESSIONAL CERTIFICATION

ISO 9001:2015 Lead Auditor

ISO 14001:2015 Lead Auditor

ISO 45001:2015 Lead Auditor

PROFESSIONAL COURSES

Professional Management Academy – PMA

Alfamar Learning and Development

Sep 2023 – Dec 2024

Organizational Leadership

Harvard Business School Online

May 2025 – Jul 2025